

TROUBLESHOOTING ON-LINE CLASSES.

Registered for an online class? What's next?

Review the distance education material found on the college's website.→

<http://www.robeson.edu>

Returning to the distance education environment?

Regardless of when you last enrolled in an online course, it is→ important that you review and complete the online orientation. Blackboard has been upgraded so you will need to become familiar with its new format and requirements.

Login Directions?

Go to <http://bb.robeson.edu>→

Click User Login.→

Type in your Username (first initial of your first name, first→ initial of your last name, first four digits of your birthday, ex. ml0724).

Type in your Password (six digits of your birthday, ex. 072487).→

Look under “My Courses” to find your course.→

General Online Questions?

Contact Melissa Oxendine, Distance Learning Coordinator→
moxendine@robeson.cc.nc.us 910-272-3441.

Specific Blackboard Questions?

Contact Cyd Burgwyn, Distance Learning Support Technician
cburgwyn@robeson.cc.nc.us→
910-272-3561.

Robeson Community College has a **24-hour technical support site for all Blackboard problems**. Assistance can be acquired by dialing 1-866-834-8921 or by visiting the webpage listed below. Please use this link or call the support line any time you have problems with Blackboard.

<http://d2.parature.com/ics/support/default.asp?deptID=4308>